



# ORCHARD

## FAMILY PRACTICE

### Friends and Family Test

#### Results

### November 2022 Results

Total responses: 5

Question 1: **Thinking about your GP practice overall, how was your experience of our service?**

Very good	1(20%)
Good	2(40%)
Neither good nor poor	2(40%)
Poor	
Very poor	
Don't know	

Question 2: **Please can you tell us why you gave your answer?**

#### Very Good

- Satisfied for me

#### Good

- Staff are super helpful and efficient but appointments are hard to come by
- Nurse was spot on thank you.

#### Neither good nor poor

- Appointment was 45 mins overdue
- Appointment was at 9 am was finally seen at 9.30 am